Welcome to Tricare Online (TOL) Secure Messaging. This service is the only DoD approved communication avenue to use with your health care team, so enrollment is mandatory.

- Request your next appointment
- Request Medication Renewals, Lab or Radiology results
- Communicate Online with your Healthcare team about non-urgent symptoms
- Request a copy of immunization records

Because reaching cadets by telephone can be difficult, all USAFA cadets must register for TOL secure messaging to facilitate electronic communication with their healthcare providers!

Enrolling is easy:

1. Create an account in TOL by following https://app.tolsecuremessaging.com
2. Scroll down to register here and create your account. Be sure to use 80841 for any requested zip code even for your home of record!
3. If you already have an account you will need to contact the facility where your account is located and have them transfer your account to the United States Air Force Academy. You will be able to continue and select the provider below.
4. To complete your profile select ADD your healthcare provider. All cadets will search and select the following provider: MICARE IN PROCESSING PROVIDER, CADET and use zip code 80841, you need to type it exactly in the search box or you will not be able to locate this provider. DO NOT select any other provider!
5. Once you have added this provider, verify your e-mail address and you are almost done.
6. Return to your cadet online portal and click the box that says “I certify that I have followed all instructions and have successfully registered for Tricare Online.”
7. We will review your account and approve you at which time your portal button will turn green.
8. If you do not follow the directions exactly as indicated you will not be approved and will continue to see a yellow “X”.
9. If you encounter any problems with account creation please e-mail: https://app.tolsecuremessaging.com/CustomerSupport.aspx
10. Please call Mr. Christopher Reese at 719-333-7878 or e-mail Christopher.L.Reese.CIV@mail.mil for any further assistance and we look forward to seeing you soon!